

TECHNICAL SERVICE BULLETIN

To: [Distributor/Customer]

From: PowerBoss Technical Support

Date: 1/31/2023

Subject: TSB Flashing All AO1 controllers in the Scrubmaster Series Scrubbers

Reason for Change

With the new 2023 Hako Diagnostic Software using the Powerboss serial number with letters in the body, the software does not recognize the number.

Example: PSM3332C00352

Improvement

This serial number will need to be converted to the Hako Serial number.

Example: 717746000352

This bulletin will explain how to accomplish this. It will also be posted on the Powerboss website inside the Hako Software folder.

Models/Serial Numbers Affected

B120R, B175R, B260R and B400RH

Reference Instructions – For Installation Procedure See Below:



PowerBoss®
Member of the Hako Group
14N845 U.S. Route 20, Pingree Grove, IL 60140 USA
Made in Germany

Model **SM3376CSB**

Serial No. **Q SM3376CSB 0026 1**

36V DC **7.47 kW**

IPX 5 Total weight kg / lb: **1310/2888**

MONTH

MACHINE SERIAL #

MACHINE VARIANT

YEAR

HAKO CONVERTED SERIAL

781036 1 0026 1

MONTH

MACHINE SERIAL #

YEAR

MACHINE VARIANT

POWERBOSS SERIAL

HAKO CONVERTED SERIAL

Q SM3346CSB 0026 1

781036 1 0026 1



YEAR LETTER
TO
NUMBER DESIGNATION

N = 2018

O = 2019

P = 2020

Q = 2021

R = 2022

S = 2023

T = 2024

Understanding
the 2 Serial
Numbers

POWERBOSS SERIAL NUMBER :

QSM3346CSB00261

Q = LAST DIGIT OF THE YEAR OF MANUFACTURE

SM3346 = MACHINE VARIANT

0026 = MACHINE SERIAL

1 = MONTH OF MANUFACTURE

HAKO SERIAL NUMBER CONVERTED

781036100261

MACHINE VARIANTS

POWERBOSS SERIAL :

QSM3346CSB00261

HAKO SERIAL:

781036100261

B120R:

SM3032D

717740

SM3532D

717742

SM3332C

717746

SM4246D

718016

MACHINE VARIANTS

POWERBOSS SERIAL :

QSM3346CSB00261

HAKO SERIAL:

781036100261

B175R:

SM3546D

718027

SM3346C

718036

SM3346CSB

718038

B260R

(WILL HAVE TO CONFIGURE)

718200

Informational Only For Purchase Warranty Product Improvement

For further assistance, questions, or comments contact Technical Support at 800-323-9420 (USA)